



U.S. Small Business  
Administration

# DISASTER ASSISTANCE

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The U.S. Small Business Administration (SBA) is offering low-interest disaster loans to non-farm businesses of all sizes, private nonprofits, homeowners and renters in the **counties of Denton, Collin, Cooke, Dallas, Grayson, Tarrant and Wise** who suffered losses caused by the **Rose Hill Apartment Complex Fire that occurred on August 30, 2020**. Types of loans available are:

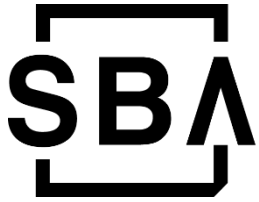
## ***Individuals and Families:***

- Homeowners:** up to \$200,000 to repair or replace real estate damage and up to \$40,000 to replace personal property.
- Renters:** up to \$40,000 to repair or replace personal property.

## ***Businesses:***

- Property Damage:** up to \$2,000,000 to repair or replace real estate, machinery and equipment, inventory and other assets that were damaged or destroyed (available to businesses of **any size** and private, non-profit organizations).
- Economic Injury:** only for **small** businesses and most private non-profit organizations suffering adverse financial impacts of the disaster (**with or without** property loss), up to \$2,000,000 for working capital to help pay obligations until normal operations resume.

For additional assistance, **SBA has established a Virtual Disaster Loan Outreach Center that is open Mondays – Sundays, 8 am to 8 pm EST**. You can contact an SBA customer service representative via email at [FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov) or by phone at **800-659-2955**. SBA will answer specific questions about how a disaster loan may help each survivor recover from the disaster damage and will provide one-on-one assistance in completing applications for these loans. You can apply online at <https://disasterloanassistance.sba.gov>.



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An applicant may use one of the below methods to deliver documents to SBA. **Please include your full name and application number on all correspondence submitted to SBA.**

## ONLINE

- Sending documents online is the best way to transmit your information to SBA. The website where you can attach documents and apply online is <https://disasterloanassistance.sba.gov>.

## EMAIL

- Email your completed document(s) as attachments to [disasterloans@sba.gov](mailto:disasterloans@sba.gov).  
*Any information sent to SBA via email is sent via an unsecured link. Email attachments cannot be larger than 5 MB due to size limitations.*

## FAX

- Fax your documents to 202-481-1505.

## MAIL

- Mail your completed documents to:  
U.S. Small Business Administration  
Processing & Disbursement Center  
Attn. ELA Mail Department  
PO Box 156119  
Fort Worth, TX 76155

You can contact an SBA representative at **800-659-2955**.